

Terms and Conditions - CRI bv

Subject and Scope

These general terms and conditions (hereinafter referred to as "Terms") govern the services and/or products provided by CRI bv, with registered office at Polderstraat 68, Mechelen, Belgium, and bearing enterprise number 0435.728.255.

By engaging in transactions with CRI bv, you explicitly agree to these Terms. CRI bv reserves the right to unilaterally modify these Terms at any time. The most current version will be made available on the CRI bv website.

Training Terms and Conditions

1. Registration and Deposit Invoice:

- 1.1 Upon registration for an IRATA training, a deposit invoice is applicable.
- 1.2 This deposit invoice will be issued with a final payment date of 2 weeks.
- 1.3 Your registration will only be confirmed as final upon receipt of the amount due.

2. Settlement Invoice:

- 2.1 Upon payment of the deposit invoice, you will receive a settlement invoice.
Settlement invoice must be settled by the Monday preceding the training, unless indicated otherwise.

3. Cancellation or Rescheduling:

- 3.1 In case of cancellation or rescheduling, the deposit invoice must be paid. If not communicated before the training starts, the full participation amount will be imposed; deposit invoice and settlement invoice (full price).
However, if the client has a valid medical certificate, the cancellation or rescheduling of the training is free of charge.
- 3.2 Participants can change the training date without incurring any additional cost if the request is communicated at least 2 weeks before the scheduled start date.
- 3.3 CRI bv reserves the right to cancel or reschedule training without the client being entitled to any form of compensation.

4. Price Revision and Indexation:

- 4.1 CRI bv reserves the right to unilaterally increase rates in the event of a rise in direct or indirect labor costs or any other factor influencing real labor costs.
This price adjustment will occur automatically and without prior notice. Published rates on the website may be adjusted annually in January of the new calendar year in accordance with the increase in the consumer price index.

5. Additional Clauses:

- 5.1 CRI bv does not guarantee that the website will be accessible at all times. Reasonable efforts and precautions will be taken to prevent malware and similar issues in the software or other services provided. CRI bv does not guarantee that any software or services using computer software will be free of errors or uninterrupted.
- 5.2 The customer acknowledges that the information provided in the training material is not legal advice and is purely for informational purposes.
Due to the rapid and constant evolution and complexity of the topics covered, CRI bv does not guarantee the accuracy of the information offered through the training material.
Since course material is sometimes accessible for an extended period, certain information may become outdated due to new legislation, regulations & case law. Therefore, CRI bv disclaims all liability for direct and indirect damage resulting from the consultation or use of this information by the customer.
- 5.3 CRI bv is not liable for consequential or indirect damages, such as damages or loss that do not directly and immediately result from contractual/non-contractual breach, loss of income, loss of opportunities, loss of profit, loss of time, increase in general costs, interruption of business activity, etc.
The maximum liability of CRI bv is in any case limited to the value of the services purchased by the customer.

6. GDPR and Privacy:

- 6.1 CRI bv acknowledges and complies with the General Data Protection Regulation (GDPR). Personal data collected during the registration process will be handled in accordance with our privacy policy.

7. Disputes:

- 7.1 Any dispute regarding an invoice must be substantiated and sent by registered mail to CRI bv within eight calendar days of the invoice date.
If this period elapses, the complaint will no longer be admissible, and the invoice will be considered definitively due.

8. Interest and Penalty Clause:

- 8.1 Failure to pay an invoice within the specified period will, by operation of law and without prior notice, lead to the enforceability of interest for default from the due date. Moreover, in such cases, the customer is obliged, by operation of law and without prior notice, to pay a lump-sum compensation of 15% of the principal amount of the invoice, with a maximum of 10,000 euros. If this amount exceeds 10,000 euros, the compensation will be limited to 10%.

**By registering for our training and engaging in transactions with CRI bv,
you explicitly agree to comply with and be bound by these Terms.**